



Alpine Energy Limited  
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Release Request No. DVE334

## POWER OFF NOTICE

18 October 2023

Dear Resident,

To allow Alpine Energy to carry out essential work in your area safely, your power will be turned off on the date and during the times shown below:

**Monday, 13 November 2023 from 08:30 AM to 04:00 PM**

If unforeseen circumstances prevent the work being carried out on the above date then an alternate date of **Wednesday, 15 November 2023** will be used instead.

**Customer Details:**

Address: Mount Cook Street , Twizel  
Description (if relevant): School  
ICP Affected: 0009808361AL30A

Please disconnect sensitive electronic equipment prior to the stated outage times to avoid any damage.

Please note that all times are approximate. Power may be restored earlier than stated and should be treated as live at all times.

For any enquires please call **0800 66 11 77 (press 2)** or email to [planned.outage@alpineenergy.co.nz](mailto:planned.outage@alpineenergy.co.nz)

We understand that any outage is an inconvenience to you and thank you for your patience.

Yours faithfully,

Planned Outage Team  
Alpine Energy Limited



If you have a complaint, please call 0800 66 11 77 (press 2) or email [mailbox@alpineenergy.co.nz](mailto:mailbox@alpineenergy.co.nz) to access our free complaint process. If we cannot resolve your complaint you can contact Utilities Disputes on 0800 223340 or go to [www.utilitiesdisputes.co.nz](http://www.utilitiesdisputes.co.nz). Utilities Disputes is a free and independent service for resolving complaints about utility providers.